

**No.D.11011/31-A/2022/DCL (Vol-II)**  
**OFFICE OF THE DEPUTY COMMISSIONER**  
**LUNGLEI DISTRICT : MIZORAM**

*Lunglei, the 21<sup>st</sup> December, 2022*

**CIRCULAR**

Subject: CPGRAMS portal chungchang

A chung subject tarlan angin leh, Good Governance Week 2022 hman mek behchhanin Centralised Public Grievance Redress and Monitoring System (CPGRAMS) portal chungchang hi mipui hriata thehdarh tha tih a ni a.

CPGRAMS hi sawrkarin mipui chanvo a pekchhuah (public service delivery) dan chungchanga lungawi lohna (grievance) thehluh theihna a ni a. He portal ah hian sawrkar department engpawh chungga lungawi lohna neite chuan grievance an thehlut thei a ni. Grievance thehluttu beisei leh duh anga chhan a nih loh chuan appeal thehluh theih a ni bawk.

Court thutlukna te, mimal leh chhungkaw buaina te, RTI kaihnawih te, India ram himna leh ram dang nena inthianthatna nghawng thei thil te, rawtna leh thurawn te chu CPGRAMS ah hian grievance ah pawm a ni lo a ni.


CPGRAMS portal: <https://pgportal.gov.in/> (grievance thehluh dawnin portal ah hian in register phawt a ngai)  
Mobile app: "MyGrievance" (Google playstore).

**Sd/- DONNY LALRUATSANGA**  
Deputy Commissioner,  
Lunglei District:Mizoram

**Memo No.D.11011/31-A/2022/DCL (Vol-II) : Lunglei, the 21<sup>st</sup> Dec., 2022**

*Copy to:*

1. Nodal Officer, Department of Personnel & Administrative Reforms, Good Governance Cell for information.
2. DIPRO, Lunglei District for favour of wide publicity.
3. All Head of Offices, Lunglei. An office theuhah zau thei ang bera thehdarh turin ngen an ni.
4. President, Mizoram Journalist Association, Lunglei for favour of wide publicity.
5. Website Manager, DC Office for uploading it in office website.
6. Office Copy.

  
Deputy Commissioner,  
Lunglei District:Mizoram